



City of Treasure Island Customer Satisfaction Survey

Please take a moment to help us improve your experience with the City of Treasure Island. The City is continuously finding ways to improve our service to you. If you were pleased with our service, or feel that our services needs attention, we would like to know. Thank you for taking the time to help us improve our services we provide for you.

1. Date of Service (enter MM/DD/YYYY)

2. Was this your first time conducting business with the City?

Yes

No

3. Attention given by City staff to your needs or request.

Excellent

Good

Satisfactory

Needs Improvement

4. Efficient procedure for handling your request.

Excellent

Good

Satisfactory

Needs Improvement

5. Which Department did you visit? (Check all that apply)

Building

City Clerk

City Manager

Code Enforcement

Finance

Fire Department

Information Technology

Human Resources

Planning

Police Department

Public Works

Recreation

6. What service were you requesting?

7. What was the name of the person who helped you?

8. Please tell us how we can improve our service.

9. May we contact you regarding any comments?

Yes

No

If yes, please complete the following

Name

Phone

E-mail

10. Additional Comments?

Please return completed forms by e-mail to citymanager@mytreasureisland.org or mail to:

City of Treasure Island
Attn: City Manager
120 108th Avenue
Treasure Island, FL 33706.

**Thank you for you comment.
Customer service is important to us!**